



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary

Thursday, August 26, 2014, 11:00am – 1:00pm

Cherokee Health Systems, Knoxville, TN

ATTENDEES

28 people attended representing 20 different organizations.

WELCOME / INTRODUCTIONS

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability, welcomed everyone and asked all members and guests to introduce themselves. 101 Mobility of East Tennessee was thanked for sponsoring lunch and shared some information on their services. For more information, call then at 865-896-9425 or visit <http://101mobility.com/knoxville/>. Cherokee Health Systems was thanked for hosting the meeting.

PROGRAM HIGHLIGHT

David Lukens and Rob McDonald, from Valued Relationships, Inc. (VRI) shared information about the telehealth program. VRI has been monitoring vital signs for the past 8 years. They have equipment such as weight scales, pulse monitors, blood pressure cuffs. Vital signs are sent via Bluetooth technology to the VRI Care Center. Parameters are set for each patient. Once an alert is received at the VRI Care Center, it is validated to see if it is an actionable item. Patients in the telehealth program have a 92.5% compliance rate. Monitors and data are all customizable to the partnering organization. VRI is working with BlueCare to provide telehealth services to their members. Please see accompanying materials for more information.

Aaron Bradley expressed interest in partnering with a hospital, VRI, and other interested organizations on a telehealth program. Aaron suggested we invite BlueCare to a future meeting to discuss their experience with telehealth.

UPDATES / EVENTS:

Missy Weeks, Qsource, shared updates on the Qsource event held in Nashville in July. She briefly discussed the new contract Qsource has with the Centers for Medicare and Medicaid Services. Among other things, it includes a stronger focus on the reduction of adverse drug events. Missy pointed out that the Knoxville area had the largest readmission rate in TN. Missy announced that she is changing roles at Qsource and will no longer be a part of the BBBHC. Corley Roberts will join the BBBHC as a representative from Qsource.

Dr. Gregory Phelps, UT Hospice shared information about events / projects.

- TN End-of-Life Partnership has a few events upcoming:
 - August 28th – TELP workshop in Knoxville.
 - October 24th – workshop teaching RN's about End-of-Life Documents
- Reminder about the Conversation Ready project that is occurring with the Knoxville Academy of Medicine. Go to conversationproject.org for more information.

Rob Lucas, Blount Memorial Hospital, shared that they are working to implement a program with Walgreens, starting November 1st.

Talbot Fields, Select Specialty Hospitals, shared that they are working with Blount Memorial Hospital to identify patients who are in hospital for 4 days. Intent is to reduce length of stay at the hospital and help patients get to the right level of care.

NEXT MEETING

**Thursday, September 25, 2014 10:00am – 11:30am
Cherokee Health Systems
2018 Western Avenue
Knoxville, TN 37921**
