



## Why Care Transitions Communities Matter in Tennessee

Care transitions communities across Tennessee are making a difference. These communities, created by Qsource, now part of atom Alliance and sustained by community members from all areas of healthcare, were formed to reduce hospital readmissions among Medicare beneficiaries.

Rhonda Robinson, pharmacist and owner of Pharma Care in Mt. Juliet, Tenn., is a member of the Nashville care transitions community, known as TPACC (Transitioning Patients Across the Care Continuum).

“This is the first time that I’ve ever been exposed to this plethora of disciplines to bring together ideas,” Robinson said at Qsource’s July 16, 2014, learning and action network (LAN) event.

The event brought together members from the Tennessee care transitions communities to celebrate the successes they have achieved within the last two years. Communities include Memphis, Jackson, Nashville, Columbia, Vanderbilt, Chattanooga, Knoxville, TriCities and Upper Cumberland.

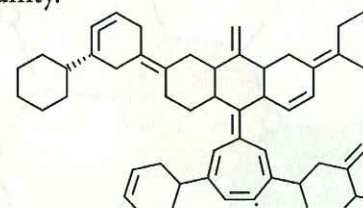
“The greatest value of being a part of this community is networking,” Robinson added.

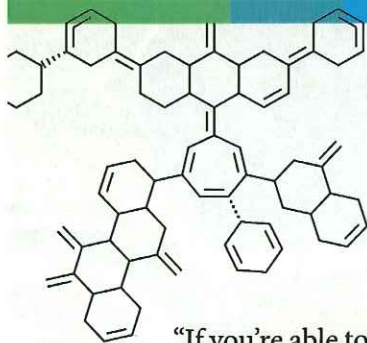
Networking with other professionals, seeing what others are doing in the community and understanding their needs, is what Robinson lists as the greatest benefits of being in the community.

“If your passion is your profession, if your passion is your patients, if your passion is problem solving, team-building and positive outcomes, then this is a great community to be involved in,” Robinson said.

Shelley Matthews, Assistant Director for the Southwest Area Agency on Aging and Disability (AAAD), is a member of the Jackson Community.

[atomalliance.org](http://atomalliance.org)



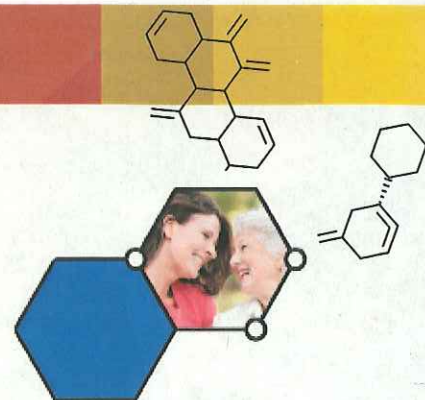


“If you’re able to collaborate with the partners in your community, you’ll be able to make a huge difference,” Matthews said.

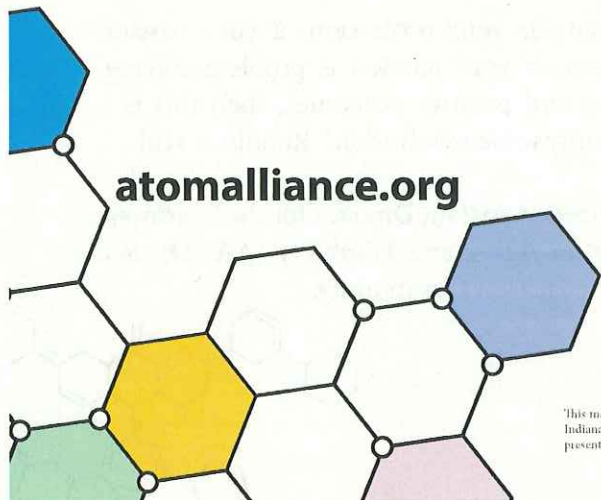
The community, aptly named Connected Transitions, has helped her AAAD help older adults “make the connections that keep them at home and out of the hospital.”

And that is the goal of all care transitions communities; and they’re achieving it. At the end of the event, every community pledged on an interactive map their continued commitment to reducing readmissions in Tennessee.

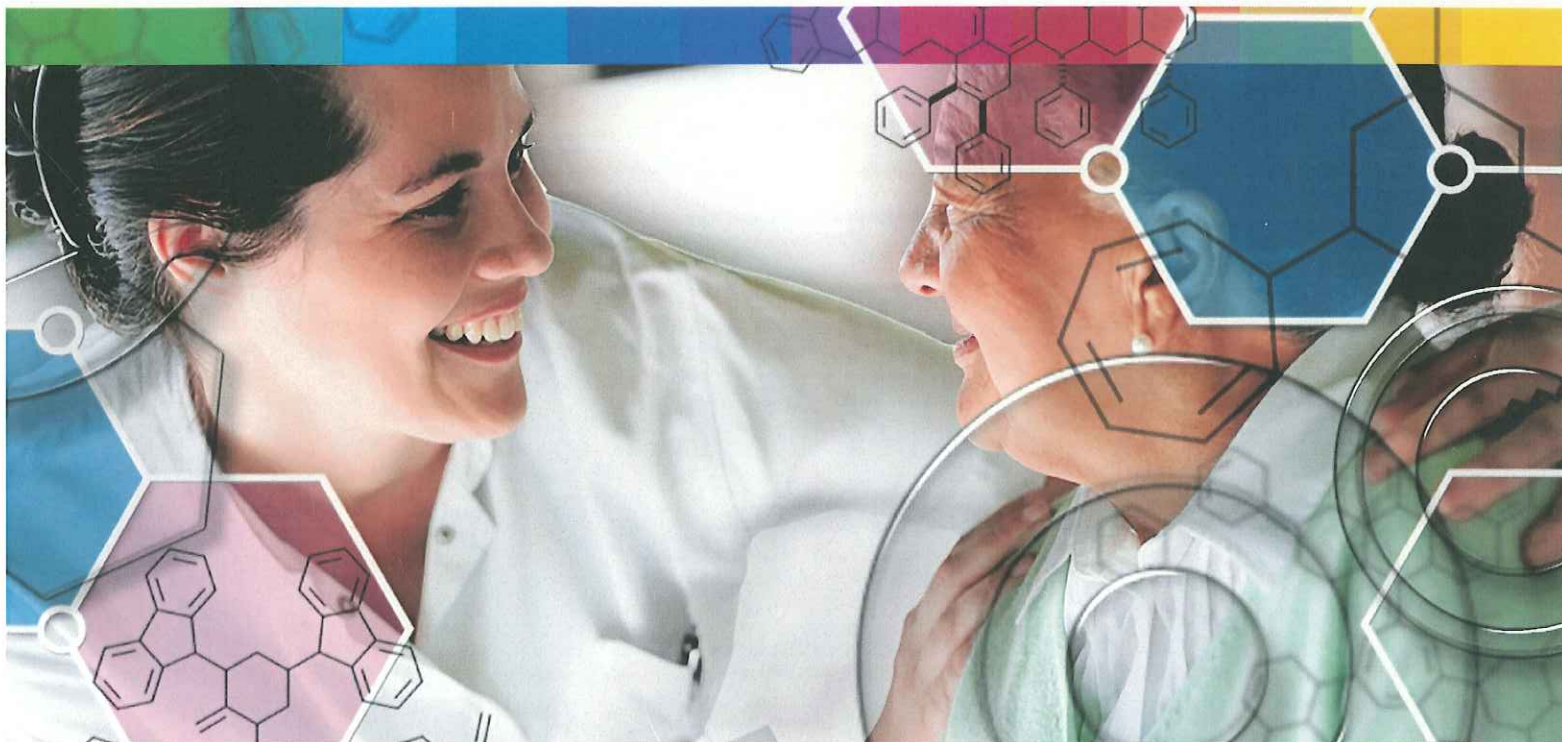
To learn more about the successes of the Tennessee communities and their role in the atom Alliance, go to [www.atomalliance.org/successstories](http://www.atomalliance.org/successstories).



# atom Alliance is a multi-state alliance established to ignite powerful change throughout Alabama, Indiana, Kentucky, Mississippi and Tennessee.



This material was prepared by the atom Alliance, the Quality Improvement Network-Quality Improvement Organization (QIN-QIO), coordinated by Qsource for Tennessee, Kentucky, Indiana, Mississippi and Alabama, under a contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. Content presented does not necessarily reflect CMS policy. 14-ASC31-CC-08-001



## Be a part of the powerful change taking place to reduce hospital readmissions.

atom Alliance is bringing together state-wide communities to create powerful collaborations of change that promote the seamless coordination of care for patients with Medicare. atom Alliance includes three nonprofit, healthcare quality improvement consulting companies—AQAF (Alabama), IQH (Mississippi) and Qsource (Indiana, Kentucky, Tennessee). Thirty-four communities across the Alliance have been working for three years to accomplish this goal. Are you part of one?

### We help communities

- Organize, convene and mentor care coordination communities
- Implement evidence-based interventions to reduce hospital admissions and readmissions
- Track changes and progress using concurrent and claims-based data
- Establish and use protocols and procedures to track and decrease adverse drug events (ADEs)
- Redesign workflow, to improve care coordination between facilities

### We do this by

- Supporting and promoting community meetings and care coordination activities
- Hosting on-site and virtual learning events
- Assisting facilities and communities in selecting measures for quality reporting
- Preparing data feedback reports and providing technical assistance
- Sharing the collective tools and resources of the five-state atom Alliance

### Join a Community Today!

[atomalliance.org](http://atomalliance.org)

### Contact

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