

The Current Mission

To improve the safety and quality of care provided to the communities of East Tennessee through development of sustainable person-centered care transitions and strengthening of relationships between community organizations and healthcare providers. Improvement efforts will be dedicated to reducing avoidable admissions and 30-day hospital readmissions.

Keywords

Revised Mission

The Current Vision

Enriching Community Transitions and Healthcare through Communication, Collaboration and Coordination

Keywords

Revised Vision

The Current Purpose

1. To build and sustain a community coalition with a focus on improving transitions of care for Medicare beneficiaries
2. To be an advocate for patients and their caregivers
3. To encourage person-centered and person-directed models for care
4. To collaborate and encourage efforts of organizations with shared visions
5. Promote consumer/family engagement in advanced care planning and care transitions processes
6. To advance public policies that further the vision
7. To redesign healthcare transitions to promote better outcomes

Keywords

Revised Purpose

The Current Goals

1. Reduce 30-day readmission rates in the defined community
2. Reduce adverse drug reactions and medication adherence among our participants
3. Improve patient and family engagement in their own health and wellness
4. Implement community level process improvement awareness through root cause analysis and transparency of readmission and intervention data
5. Facilitate the adoption of evidence-based care transition processes among health care providers through the dissemination of information, best practices, and research
6. Increase community tenure for Medicare beneficiaries, as evidenced by the increased number of nights spent at home

Keywords

Revised Goals

Writing a Credo

Keywords

Credo
