



Building a Bridge to Better Health Coalition (BBBHC) Meeting Summary Thursday, April 26, 2018, 11:30am ETHRA Offices, Knoxville, TN



ATTENDEES

26 people attended representing 16 different organizations.

WELCOME / INTRODUCTIONS

Dottie Lyvers, East TN Area Agency on Aging and Disability, welcomed everyone and asked everyone to introduce themselves. Thank you to Lincoln Memorial University – DeBusk College of Osteopathic Medicine for sponsoring lunch.

UPDATES

Aaron Bradley, East TN Area Agency on Aging and Disability, shared information about two upcoming conferences:

1. TN Elder Justice Conference – September 18&19, 2018 at Park Vista Hotel in Gatlinburg. Partnership opportunities are available. All are encouraged to attend the conference. For more information, visit: www.tnelderjustice.org.
2. TN Federation for the Aging – November 27-29, 2018 at Music Road Hotel in Pigeon Forge, TN. Visit www.tnfederationfortheaging.org for more information.

UNIVERSITY OF TENNESSEE MEDICAL CENTER INITIATIVES

Amy Cox, Keekey McKissick and Chad Sims presented information about initiatives at UPMC.

Chad Sims is the Sepsis & Rescue Coordinator at UPMC. He shared information about an initiative that began in 2014 with a multi-disciplinary team focused on recognizing and reducing sepsis. In 2015, training was provided for Physician Assistants, Nurse Practitioners and RN's. In 2016, UPMC began a Sepsis Bundle program on the Electronic Medical Record. Unlike other hospitals, UPMC doesn't have a Sepsis team, but instead uses a global response and teaching to allow everyone to respond. The program name is "Screen, Bundle, Pathway (SBP)".

- Screen: All hospital patients are screened within 30 minutes of being in the facility. Emergency Department patients are also screened for sepsis. RN's do a sepsis screening in the rooms every 12 hours.
- Bundle: Doctor's orders is required for antibiotics. The provider can perform more advanced treatment, if needed.
- Pathway: includes a 96 hour coverage on their antibiotics. Soft tissue infections increased at UPMC due to opioid abuse in region.

Outcomes:

- Mortality decreased by 3% (90 patients / year)
- Decreased complication events / year (lower length of stay and lower cost)
- Reduced length of stay by 1 full day
- Readmissions – Increased 0.7% (145 patients)

Amy Cox shared information about the Community Care Network (CCN). The CCN includes skilled nursing facilities, acute providers, and home health agencies. Agencies complete a request for proposal each year to be selected to be part of the CCN. For those selected, a Memorandum of Understanding is signed.

The Goal of the CCN is to improve patient outcomes across the care continuum. The group meets monthly. Data is self-reported by the providers in the network. They review length of stay, emergency department visits and admissions, among other things. Patients have choice of provider, but the preference is for them to pick a provider within the CCN so that they can track the patient. For more information, download the CCN Bullet Point sheet at: <https://buildingabridgetobetterhealth.weebly.com/2018-meeting-summaries.html>.

Keekey McKissick is a Patient Navigator for Advanced Orthopaedic Center. She shared information about the “Orthopaedic Bundle Program”. The goal of the program is to keep the patient from being readmitted unnecessarily. In the program, they follow patients for 90 days post hospitalization. They provide transportation to and from doctor visits, assists with medicine costs, reminds patients about doctor appointments, and inquires about signs and symptoms when calling patients. They refer patients to the Community Care Network.

COMMUNITY STATUS UPDATE

Corley Roberts shared that the presentation on the quarterly community data update will be on the BBBHC website. You can find Corley’s presentation here: <https://buildingabridgetobetterhealth.weebly.com/2018-meeting-summaries.html>. Corley also shared information about a Sepsis Readmission Summit on May 9, 2018. This information was emailed out to members recently. Please contact her at croberts@QSource.org for more information.

BUILDING A BRIDGE TO BETTER HEALTH COALITION UPCOMING MEETINGS

July 26, 2018 – 11:30am - ETHRA

October 25, 2018 – 11:30am - ETHRA
