



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary

Thursday, April 23, 2015, 10:00am

Knox County Health Department, Knoxville, TN

ATTENDEES

22 people attended representing 16 different organizations.

WELCOME / INTRODUCTIONS

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability, welcomed everyone and asked all members and guests to introduce themselves. Rachel Frazier and the Knox County Health Department were thanked for hosting the meeting.

UPDATE ON CHARTER

Sharon Woods and Kim Dunn shared on update from the Charter Workgroup.

PROGRAM HIGHLIGHT

Scott Haluska and Samantha Boldin shared information about services offered by Belew Drug, including: Free delivery of medications within 5 miles (Broadway location); Sterile & non-sterile compounding; Medication Therapy Management Services; Pharmacogenetics; Blood pressure and blood glucose test; Immunizations; B-12 Injections; Free Diabetes Education; Medication Disposal Events; Durable Medical Equipment; Diabetic Shoes.

Transition of Care Programs at Belew Drug include Medication Reconciliation and Patient Education. Belew has been connected with the etHIN network since December.

Adherence Programs offered at Belew Drug were also discussed. EZ Sync Rx Program is a medication synchronization program that synchronizes a patient's medication to one or two days per month. A pharmacy team member regularly contacts the patient prior to refill date to check in with patient. Pharmacy team contacts prescribers ahead of monthly fill date for needed refills. Check-in by pharmacy staff helps ensure patient hasn't forgotten a med and helps look for issues like adverse effects.

Scott coordinates the Precision Pak program. He meets with patients in the home and enrolls the patients. He walks them through the process for the program. Once enrolled, Pak Team verifies all medications correct with prescribers. Pharmacist performs "Comprehensive Medication Review" to identify issues. First Precision Pak™ filled. Once patient receives, regular follow-up as needed for each patient. Both over the counter and prescriptions can be included in the Precision Pak for the patient. Contact Scott Haluska for Precision Pak at (865) 414-0263 or Scott.Haluska@belewdrugs.com.

Please see the accompanying PowerPoint presentation for more information.

Aaron Bradley suggested that the BBBHC capture and publish data with an opinion and course of action from the Coalition.

MEDICATION SAFETY WORKGROUP

Chair: Walter Fitzgerald, South College School of Pharmacy

Co-Chair: Nicole Rosenke, East Tennessee Discount Drugs

Main items discussed:

- Defining what data collection looks like in each setting (hospital, retail, clinical, etc.), as well as defining possible drug events vs. Adverse drug events.
- Rob Lucas of Blount Memorial provided input and clarification around possible challenges with data collection and/or delivery of the data. For example, how will data be delivered (hard copy vs. Portal) and what information is being shared (initials, numbers, etc.). We each decided to research, within our respective areas, the parameters of such data sharing.
- Amanda from QSource provided us with a much more in depth look at the time frame of the program & data collection. A five year timeframe, and no defined timeline for data collection, in general, is in place. Several ideas on how to collect the data and in what timeframe were discussed.
- Agreed to come to next meeting prepared to concretely define how, when, and for how long data will be collected and reported.

POST-ACUTE WORKGROUP

Chair and Co-Chair to be determined.

Main items discussed:

- Review of Health Literacy Tool (sample distributed) and discussion about assessing health literacy
- Educational forum sponsored by the BBBHC and tag onto other existing meetings, groups conferences to reeducate / reacquaint healthcare professionals with health literacy
- Review of Universal Transition of Care forms (samples distributed) used to have consistent communication among organizations.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

Thursday, May 28, 2015– 10:00am, Knox County Health Department
