



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary

Thursday, April 28, 2016, 11:00am

ETHRA Offices, Knoxville, TN

ATTENDEES

15 people attended representing 13 different organizations.

WELCOME

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability (ETAAD), welcomed everyone and asked all members and guests to introduce themselves.

DISCUSSION / CASE STUDIES

Amy Shelton, Gentiva, discussed a Home Health benefit called “observe and assess”. Home Health will come to home for 3 weeks post discharge. Must be homebound. Must have a physician’s order.

- Aaron Bradley suggested that we publish a paper from BBBHC about the observe and assess benefit to let consumers know that this benefit is available.

Deb Moroney, Blount Memorial Hospital said that some patients will agree to the home visit at the hospital, but say not after they are discharged. It is difficult to get into the community. It is helpful to include other family members as they will support the efforts for the home visit.

Aaron also shared that we need to advocate for older adults in the healthcare system and come up with solutions.

Donna Harrison, Humana, shared that Humana has a Transitions Program.

Mac Wilhoit, Mac’s Pharmacy, shared that 40% of medication prescribed at the hospital are not filled. He shared that TN is working on establishing a high performance network of pharmacies, which would include pharmacies that are focused on patient outcomes.

BBBHC PILOT PROJECT

Deb shared that there has been interest in a pilot project between the hospitals and a panel of independent pharmacies. Suggestion made to explore this again, and have a conference call with the key players to discuss before the next meeting.

BBBHC STATUS REPORT

We will be collecting information from member organizations to include in a status report of the Building a Bridge to Better Health Coalition. Please think about what you have done that has some improvement or impact on readmissions in your organization.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

Thursday, May 26, 2016 at 11:00am – ETHRA Offices