



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary

Thursday, August 25, 2016, 10:00am

ETHRA Offices, Knoxville, TN

ATTENDEES

17 people attended representing 13 different organizations.

WELCOME

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability (ETAAD), welcomed everyone and asked all members and guests to introduce themselves.

TAKE ME HOME PROGRAM – EAST TENNESSEE PERSONAL CARE SERVICE / MAC'S PHARMACY

Penny Bandy, East Tennessee Personal Care Service (ETPCS) and Elisa Crawford, Mac's Pharmacy, shared information about a collaborative effort between their two organizations. ETPCS assists individuals who are discharged from the hospital or other health care facility. For \$75, they provide 4 hours of service which can include services such as: transportation home, getting medications, personal care, grocery shopping, meal preparation, light housekeeping and companionship. ETPCS works with discharge planners at hospital to do case management. Mac's Pharmacy will come to the home to remove old medications that are no longer needed post discharge. ETPCS and Mac's Pharmacy also have a partnership with the MediSync program, which is designed to help keep patients out of the hospital. ETPCS clients receive a discount on Mac's Pharmacy MediSync Plus program, which provides Medication Synchronization, Medication Management, Medication Delivery to Anderson, Knox and Blount Counties, and Medication compliance packaging. ETPCS and Mac's Pharmacy have been partners for more than 7 years. Penny also shared that they have been partnering with Ft. Sanders Regional on a pilot project for the last 1 ½ years. To view handouts from the presentation, go to: <http://buildingabridgetobetterhealth.weebly.com/2016-meeting-summaries.html> and look under August 25, 2016.

BBBHC PILOT PROJECT DISCUSSION

There was much discussion about whether to wait to begin a pilot project until the High Performing Network was in operation, and piggy back on those efforts. According the members, the network may be starting in January 2017. The consensus was to wait for network to begin before starting the pilot project.

Sweetwater Hospital Association has expressed interest in becoming involved again with the Building a Bridge to Better Health Coalition. Other potential hospitals to include are Blount Memorial Hospital, UTMC and Ft. Sanders Regional (Covenant). It was stated that smaller hospitals are easier to work with to implement the pilot project more quickly.

Patty Hardy, Humana, mentioned that they encourage members to be accountable. A monthly “smart summary” is sent to them. They are encouraged to take the summary to their doctor and pharmacist. Patty also encouraged pharmacists to ask Humana members to bring in their summary for review. Patty is willing to share a sample at a future meeting.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

Thursday, September 22, 2016 at 10:00am – ETHRA Offices
