



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary Thursday, January 26, 2017, 11:30am ETHRA Offices, Knoxville, TN

ATTENDEES

40 people attended representing 26 different organizations.

WELCOME

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability (ETAAD), welcomed everyone and asked all members and guests to introduce themselves.

THE UNIVERSITY OF TN STUDY / PHARMACY DISCUSSION

Members of a workgroup shared information about the opportunity to publish pharmacy work with The University of TN. A small group of pharmacists met with UT faculty prior to this meeting and discussed ways that data could be collected and analyzed by UT, with the goal to publish the data. Mac Wilhoit shared that 10-12 people have been working on developing a plan for the High Performance Pharmacy Network. Letter invitations will be sent to pharmacies next month. The workgroup will look into the possibility of collecting data through Network.

VOLUNTEER ASSISTED TRANSPORTATION PROGRAMS

Presented by:

Joani Shaver – Blount County SMiles (Senior Miles)

Denise West – Claiborne County SMiles (Senior Miles)

Warren Secret – Knox County CAC VAT (Volunteer Assisted Transportation)

Amber Jacks – Roane County – Round About Roane

Joani – Senior Miles (SMiles) started in 2013 after an Aging Summit was held in Blount County.

- Rides are provided in Blount County only, can't accommodate wheelchairs
- Membership Program \$25 / year
- Rides are \$6 roundtrip and provided Mon – Friday 8am – 4pm
- No restriction on trip purpose
- 105 Volunteer Drivers currently (recruiting for more)
- 170 Riders
- 15,000 trips made in past 3 years (1/2 are medical trips)
- Funding – FTA, TN DOT, Memberships, Donations

Warren – Knox County CAC VAT

- Eligibility – individual must require assistance or aid to travel independently
- 24/7 transportation offered, as long as volunteer is available
- Door Through Door service
- Rides are \$3 one way or \$6 roundtrip

- No restriction on trip purpose, multiple stops are permitted
- 17 vehicles purchased that are used by volunteers to transport riders
- Funding – FTA, grants, donations
- 155 drivers, 50+ active currently (staff fills in for a ride, if needed)

Amber – Round About Roane

- Began through Roane County ElderWatch
- \$25 membership fee / year (subsidized for low income from donations from Rockwood Civitan Club)
- Rides are \$6 round trip
- 19 riders, 5 volunteers
- Provided 81 rides so far
- Operates Mon – Friday 9am – 3pm

Denise – Claiborne SMiles

- Started in 2016.
- 79 rides provided since October 1, 2016
- 5 volunteer drivers, 10 riders
- Offers sliding scale fee (\$8.00 is least expensive for up to 30 miles)
- Transports in county and outside (Campbell Co / Middlesboro KY)
- Transport to Knox County 2 days / week for appointments scheduled 10am – 2:30pm
- Can't accommodate wheelchairs, put will be purchasing accessible van

See accompanying contact list for information about the programs.

COMMUNITY READMISSIONS COALITION IN MORRISTOWN

Lettie Ailey, Healthstar Physicians, with Lakeway and Morristown-Hamblen hospitals, have started a coalition in Morristown. It is a satellite community of the BBBHC. All are welcome to attend. They meet the 4th Tuesday at 7:30am at Healthstar Physician's office. For more information, contact Lettie Ailey at lailey@healthstarTN.org.

2017 DATA WORKGROUP

A workgroup is being formed, under BBBHC, to gather interventions supported by data for this community. A sign-up sheet was distributed. If interested in participating on this workgroup, please contact Corley Roberts at croberts@QSource.org.

OTHER DISCUSSION

Several expressed that more hospital representation is needed in BBBHC. All members are encouraged to invite staff from hospitals to attend future meetings. It was suggested that we invited staff from the emergency departments to speak and share what they see.

Corley Roberts handed out readmissions rate handout (see accompanying handout), and invited everyone to share input on a call – January 31st at 10am for a Root Cause Analysis that is specific to the BBBHC area.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETINGS

Thursday, April 27, 2017 at 11:30am – ETHRA Offices
