



Building a Bridge to Better Health Coalition (BBBHC) Meeting Summary



Thursday, January 25, 2018, 11:30am
ETHRA Offices, Knoxville, TN

ATTENDEES

23 people attended representing 20 different organizations.

WELCOME / INTRODUCTIONS

Dr. Walter Fitzgerald, BBBHC Chair / South College School of Pharmacy, welcomed everyone and asked everyone to introduce themselves. Thank you to South College School of Pharmacy for sponsoring lunch.

UPDATES

Dr. Fitzgerald announced that our April meeting will include a panel presentation on Sepsis and readmissions. If you have ideas on a speaker for this topic (or other topics), please contact Dr. Fitzgerald at wfitzgerald@southcollegetn.edu.

He also shared an update from the Morristown Coalition. They are meeting on the 4th Tuesday at 7:30am at Healthstar Physicians' Offices in Morristown. The group meets in January, April, July and October. Everyone is invited to attend. The coalition is currently focused on tracking readmissions for bounce backs to home health and skilled nursing facilities.

Aaron Bradley shared that the ETAAAD is working with legislators on the addiction issues. Will host a panel presentation in the future.

Dottie Lyvers shared information about the ETAAAD monthly education session, which is in partnership with the South College School of Pharmacy. All BBBHC members and friends are invited to attend. The sessions are held the 3rd Thursday from 1:30 – 3:00pm at South College Parkside Campus – 400 Goody's Lane, Knoxville, TN 37922. The next session will be on February 15, 2018. Dr. David Wooten from Covenant HomeCare and Hospice will be presenting "Dying in America". Additional information can be found on the BBBHC website: <http://buildingabridgetobetterhealth.weebly.com>.

COMMUNITY STATUS UPDATE

Corley Roberts, Qsource, shared a quarterly community data update. Corley shared that there are 11 communities across TN. She noted that Sepsis is still the primary driver for readmissions, followed by CHF, COPD, and Psychosis respectively. Corley said that skilled nursing facilities and home health will begin being assessed penalties or incentives on October 1, 2018 for performance scores. She mentioned that she has readmission rates for hospice. Please contact her at croberts@QSource.org for more information. Corley's full presentation can be found on the BBBHC website at: <https://buildingabridgetobetterhealth.weebly.com/2018-meeting-summaries.html>.

CHARTER / STRATEGIC PLAN REVIEW

Dr. Fitzgerald led a review of the current BBBHC charter. Please reference the handouts distributed, which can be found at: <https://buildingabridgetobetterhealth.weebly.com/2018-meeting-summaries.html>.

Article II – Mission

Current: To improve the safety and quality of care provided to the communities of East Tennessee through the development of sustainable person-centered care transitions and strengthening of relationships between community organizations and healthcare providers. Improvement efforts will be dedicated to reducing avoidable admissions and 30-day hospital readmissions. The Building a Bridge to Better Health Coalition includes the following counties: Anderson, Blount, Campbell, Claiborne, Cocke, Grainger, Hamblen, Jefferson, Knox, Loudon, Monroe, Morgan, Roane, Scott, Sevier and Union.

Discussion / Ideas Shared:

- Verbiage is cumbersome - better – what do we want to do
- Educating next generation of professionals too (not necessarily stated, but we are educating each other – educating each other)
- Add something that focuses on improving health outcomes for patient / consumer – statement about why we are doing this
- Question - is the readmissions just for acute hospital readmission? = need to broaden – don't restrict to just hospitals – include others (SNF, home health).
 - Add a laundry list of those that are affected by readmissions
 - Historically was acute care hospitals – now that is not the case.
- Need more hospital reps. to fill in goals gaps. Can try to find hospital reps to come and participate
- Mission could be broadened to include more groups
- If we become a forum for everyone to come to address issues of quality of care, not just readmissions of care
- Mission – broad – move reducing avoidable admissions and 30-day hospital readmissions to purpose.
- Consensus: write a more broad mission (currently too narrow)
- Resource coordination and dissemination
- Collect and disseminate resources that drive achieving the vision
- Mission is who we are and what we do
- Do we need a statement that encompasses the Governor's mission (smoking cessation, etc...)
- Mission should reflect the title (BBBHC)
- Creating the opportunity for collaboration, resource coordination, outcomes
- "Bridging" ...
- Improvement efforts will be dedicated to reducing avoidable healthcare readmissions (might be purpose / goals instead)

- To improve the lives of East TN through a multi-disciplinary approach to improvements in healthcare across the care continuum.
- Keywords: bridge, collaboration, coordination
- To facilitate the collective value of everyone who cares for people in East TN. To identify problems, respond to public and private initiatives, to provide solutions.
- Final draft to work from: Creating the opportunity for collaboration, resource coordination, patient outcomes to improve the lives of East TN through a multi-disciplinary approach to improvements in healthcare across the care continuum.

Article III: Vision

Current: Enriching Community Transitions and Healthcare through Communication, Collaboration and Coordination

Discussion / Ideas Shared:

- Enriching quality of healthcare
- Do we want to add: Premier coalition
- Shorter, with keywords
- Enriching quality of healthcare of communication, collaboration, partnerships, coordination of care
- Aspiring to be a forum / network of...
- Can we improve quality of life? – is that part of what we should be including?
- Consensus to start from: Improving health and quality of life in East TN
- BBBHC is resource coordination think tank – coordinating resources to help improve quality of life in East TN (suggestion – more of a mission)
 - Walter: and disseminating of resources

Next steps – Dr. Fitzgerald asked everyone to take the documents and consider the purpose and goals.

The proposed mission / vision statements will be emailed out to everyone for consideration.

He asked the group to consider if BBBHC should have a credo, which binds everyone together to achieving a common goal. Ideas for this will be sent out the group as well.

ANNOUNCEMENTS:

Sherry Jimenez, LMU-DCOM: Walk with a Doc event – February 10th, 10:00am – 5:00pm in Harrogate – proceeds benefit the American Heart Association. For more information, visit: <https://www.lmunet.edu/news/view?id=1232>.

Lindsey Jett, Qsource: Save the Date: TN Rx Drug Abuse and heroin regional summits (TN Department of Health) – Nashville, Knoxville, Memphis

- April 17 & 18 – Knoxville
- Further information will be shared soon

Elaine Wilson, Choices in Senior Care: Savvy Caregiver Workshop – 2 hour session / 6 weeks for family caregivers

- Feb 9 – 2-4pm – Karns Senior Center
- Registration due by February 2nd – call office to register

Susan Long, Knox CAC Office on Aging: Senior Service Directories are available for free. CAC Office on Aging can deliver to your organization, or you can pick up some copies at the L.T. Ross Building, 2247 Western Avenue, Knoxville.

2018 BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETINGS

April 26, 2018 – 11:30am

July 26, 2018 – 11:30am

October 25, 2018 – 11:30am

Meeting was Adjourned at 12:58.
