



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary Thursday, July 27, 2017, 11:30am ETHRA Offices, Knoxville, TN

ATTENDEES

30 people attended representing 21 different organizations.

WELCOME / INTRODUCTIONS

Dr. Walter Fitzgerald, BBBHC Chair / South College School of Pharmacy, welcomed everyone and thanked them for attending. Denise Barker and Sarah Roberts, Kroger Co., were thanked for lunch. The Kroger Co. has agreed to sponsor lunch for the BBBHC meetings.

Dr. Fitzgerald asked everyone present to introduce themselves and share why they participate in the BBBHC. A summary of the ideas shared include:

- Meet people / Network
- Build relationships / develop stronger relationships
- Help patients / seniors
- Coordinate care for patients
- Help patients stay healthier and stay independent longer
- Obtain ideas from others
- Learn about opportunities
- Share data and learn what others are doing to reduce readmissions
- Work with other organizations
- Partner to help with population health
- Help with community efforts
- Better / Increase patient outcomes
- Give patients best health
- Decrease readmission rates
- Improve patient's lives
- Help patients be more successful
- Watching the conversation continue to grow

HIGH ALERT MEDICATIONS: REDUCING PATIENT HARM

Dr. Brian Esters, South College School of Pharmacy, presented an update from the Tennessee Center for Patient Safety. The TN Pharmacist Coalition, under the TN Center for Patient Safety, began in 2013 with 8 members, and has now grown to include 69 pharmacists from across TN. South College was the first school of pharmacy to join. For presentation details, please refer to the "High Alert Medications" handout, which can be found at:

<http://buildingabridgetobetterhealth.weebly.com/2017-meeting-summaries.html>.

For more information about the initiative, visit:

<http://www.tnpatientsafety.com/initiatives/medication-safety-and-adverse-drug-events-ade/>

COMMUNITY DATA UPDATE

Corley Roberts and Lindsey Jett, Qsource, shared a quarterly community data update. Corley shared that the Morristown community has developed a satellite community. It began in January 2017, and is led by 2 hospitals and a large physician practice. They meet monthly and are working on data-driven interventions. Qsource is rolling out state plans, which include a focus on sepsis and opioid. For presentation details, please refer to the “Qsource Quarterly Data Update for Knoxville Region” and “Opioid Prescribing” handouts, which can be found at: <http://buildingabridgetobetterhealth.weebly.com/2017-meeting-summaries.html>.

HIGH PERFORMING PHARMACY NETWORK (HPPN)

Mac Wilhoit shared an update on the “Community Pharmacy Enhanced Service Network TN”. They are 2-3 weeks away from launching the website, where consumers can find out about participating pharmacies in their area. The High Performing Pharmacy Network is going nationwide. Dr. Fitzgerald suggested that Mac share the new website with the BBBHC at the next meeting. To date, 115 pharmacies are involved, with the largest representation from East TN.

OTHER

Dr. Fitzgerald shared information about the Educational Series that is being hosted by South College School of Pharmacy and East Tennessee Area Agency on Aging and Disability. Everyone is encouraged to attend. Upcoming sessions can be found on the BBBHC website at <http://buildingabridgetobetterhealth.weebly.com>

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

October 26, 2017 – 11:30am
