



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary Thursday, July 28, 2016, 10:00am ETHRA Offices, Knoxville, TN

ATTENDEES

21 people attended representing 15 different organizations.

WELCOME

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability (ETAAD), welcomed everyone and asked all members and guests to introduce themselves.

HIGH PERFORMING PHARMACY NETWORKS

Dr. Aaron Garst, Executive Fellow, TN Pharmacists Association shared information on a pilot project that has begun in TN on high performing pharmacy networks. The first network was created through Community Care of North Carolina. The concept is expanding through the Multi-State High-Performing Community Pharmacy Collaborative which involves 12 states, including TN. Examples of service include: in-home delivery of medications with patient status review, medication synchronization with clinical review, adherence packaging with patient coaching. For more information, please see accompanying presentation slides.

IMPACT OF HOME HEALTH ON READMISSIONS

Kayla Newman, Gentiva, shared information about home health services and how they can positively impact hospital readmissions. Gentiva performs various activities to help prevent unnecessary hospital readmissions, such as: performing a medication reconciliation upon admission for skilled, physical therapy, and other services; and educating the patient to call Gentiva first before going to the hospital. Educational materials are available, and are written on a 3rd grade level. The Safe Strides program, which helps prevent falls, is another way Gentiva assists in reducing hospital readmissions. Kayla shared that 2.5 million / year visits to the ER are due to fall, costing \$34 billion cost / year.

BBBHC PILOT PROJECT UPDATE

Blount Memorial Hospital's ability to participate in a pilot project is still unknown at this time. A suggestion was made to identify other hospitals that may be willing to participate in the pilot project. Interest still exists in moving forward with the pilot project. The discussion will continue at next month's meeting.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

Thursday, August 25, 2016 at 10:00am – ETHRA Offices