



Building a Bridge to Better Health Coalition (BBBHC)

*Enriching Community Transitions & Healthcare
through Communication, Collaboration and Coordination*



Meeting Summary

Thursday, May 28, 2015, 10:00am

Knox County Health Department, Knoxville, TN

ATTENDEES

24 people attended representing 16 different organizations.

WELCOME / INTRODUCTIONS

Dottie Lyvers, East Tennessee Area Agency on Aging and Disability, welcomed everyone and asked all members and guests to introduce themselves. The Knox County Health Department was thanked for hosting the meeting.

MEMBER INFORMATION SHEETS

Member information sheets (for the Membership Directory) were distributed. All members who haven't already completed the form are asked to complete. The directory will be used for member use only.

PROGRAM HIGHLIGHT

Mike Wilhoit shared information about services offered by Mac's Pharmacy, including: compounding, Medication Therapy Management Services, and Diabetes Class.

Transition of Care Programs at Mac's Pharmacy includes MacPacs (bubble compliance packaging for medications) and Medisync. Medisync is a medication synchronization program that synchronizes a patient's medication on the same day every month. Medications are delivered to the home. Currently, there are 150 patients enrolled in the program.

Please see the accompanying PowerPoint presentation for more information.

CHARTER

A final copy of the Building a Bridge to Better Health Coalition Charter was distributed and signed by those in attendance. Others interested in signing the Charter can do so by signing an addendum page that will be incorporated into the Charter signature pages. *Please see the attached addendum page.*

MEDICATION SAFETY WORKGROUP

Adverse Drug Event / Preventable Adverse Drug Event form was dispersed to members. A definition of ADE / pADE was defined by 3 separate pharmacist(s) and members in a different capacity. It was recognized by those in the group that had not worked in the pharmacy setting (retail, hospital, or other) that the definition and gathering of data would not be streamlined as hoped. Discussion occurred about what would be done with the information collected. QSource shared that they saw a direct correlation and need to have a PBM (Pharmacy Benefit Manager) at the table. Data collection will continue until next meeting.

POST-ACUTE WORKGROUP

Discussed action items from last meeting. The group reviewed a health literacy literature review that was brought from Blount Memorial Hospital. Member's Transitions of Care Forms were reviewed. Suggestion made to survey members as to their ideas on the top 5 reasons for readmissions and suggestions for solutions. The document could assist in knowing what our pitfalls are as a community. This could be used to be consistent with messaging and to do teach-back with patients / families. The document will be drafted and sent to membership.

NEXT BUILDING A BRIDGE TO BETTER HEALTH COALITION MEETING

Thursday, June 25, 2015– 11:30am, O'Connor Senior Center, 611 Winona Street, Knoxville

This meeting will be a special presentation by the Lexington, KY Coalition. Due to the presentation, workgroups will be meeting at separate times outside of this meeting time.
