

MedHere Today

A Medication Synchronization & Adherence Program

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Overview of Current Problem:

- <u>Patients</u> like and WANT medication synchronization.... When they understand it
- o **Prescribers** benefit from adherent patients
 - Increase in adherence = more easily managed patients
 - Lab improvements
- Hospitals benefit from adherent patients
 - Decrease in re-admissions
 - Decrease penalty costs associated

Problem = Medication Non-Adherence

- Definition: Not taking medication prescribed
 - Underutilization
 - Not taking at all
 - Taking incorrectly
- Cost = \$290 Billion Annually
- o Direct prescriber challenges:
 - Continued cycle of non-adherence = continuum of care with no benefit to patient
 - Loss of time for other patients
 - Loss of office staff time (calling in Refills, verifying medications with other physicians, etc)
- Direct pharmacy challenges:
 - Disjointed communication with prescriber
 - Lack of communication to motivate patient to adhere to medications

Our Pharmacy = Solution

- Whole-istic Patient Care <u>combined</u> with MedHereToday Synchronization
 - Who? Non- Adherent Patients on >5 medications
 - What? ONE day synchronization (same day each month) & in-home pharmacist assessment within 30 days of program admission
 - How? Referrals from prescribers, hospitals, community, and PBMs
 - When?
 - Proactively patients on 5 or more medications
 - Retroactively patients that are currently non-adherent "train wrecks"

Let's take a closer look....

Who? Non-Adherent Patients

- o Behaviors of a non-adherent patient:
 - Missed doses
 - Forget if they take med at all
 - Refills not on time
 - Not starting new Rx at all

*WHY are they non-adherent?

In 51 patients currently served in beta-test, 37 revealed factors effecting their adherence they had not shared with their physicians

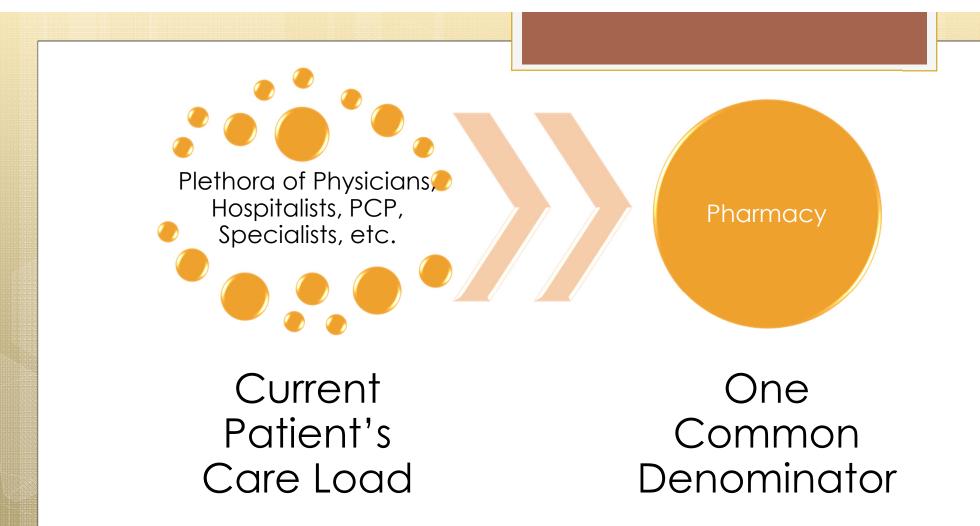
What? Medication Synchronization

Medications are "synced" to ONE day each month

- Involves in-house team to communicate with their insurance company
- Once synced, they will have medications ready for <u>pick-up or delivery SAME</u> day each month

<u>Benefits:</u>

- Never run out of medication
- Single trip to pharmacy (or delivery) each month
- Improved adherence
- Help managing prescriptions
- One central set of eyes on this patient's profile monthly
- Single communication to physicians office monthly if needed
- Bubble packing available



The Details: Review



Patient Referred to Medication Synchronization

All medications synced to ONE day in the month Pharmacist home visit within 30 days of enrollment

Feedback to physician within 24 hours of visit

Monthly prescription fills thereafter

Questions & Contact Information

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