Community Data Update

Knoxville Community Readmissions Coalition

October 26th, 2017

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Readmissions in 30 Days Quarterly

Community: Knoxville

July 2014 - June 2017

Hospital Inpatient Claims Medicare Population

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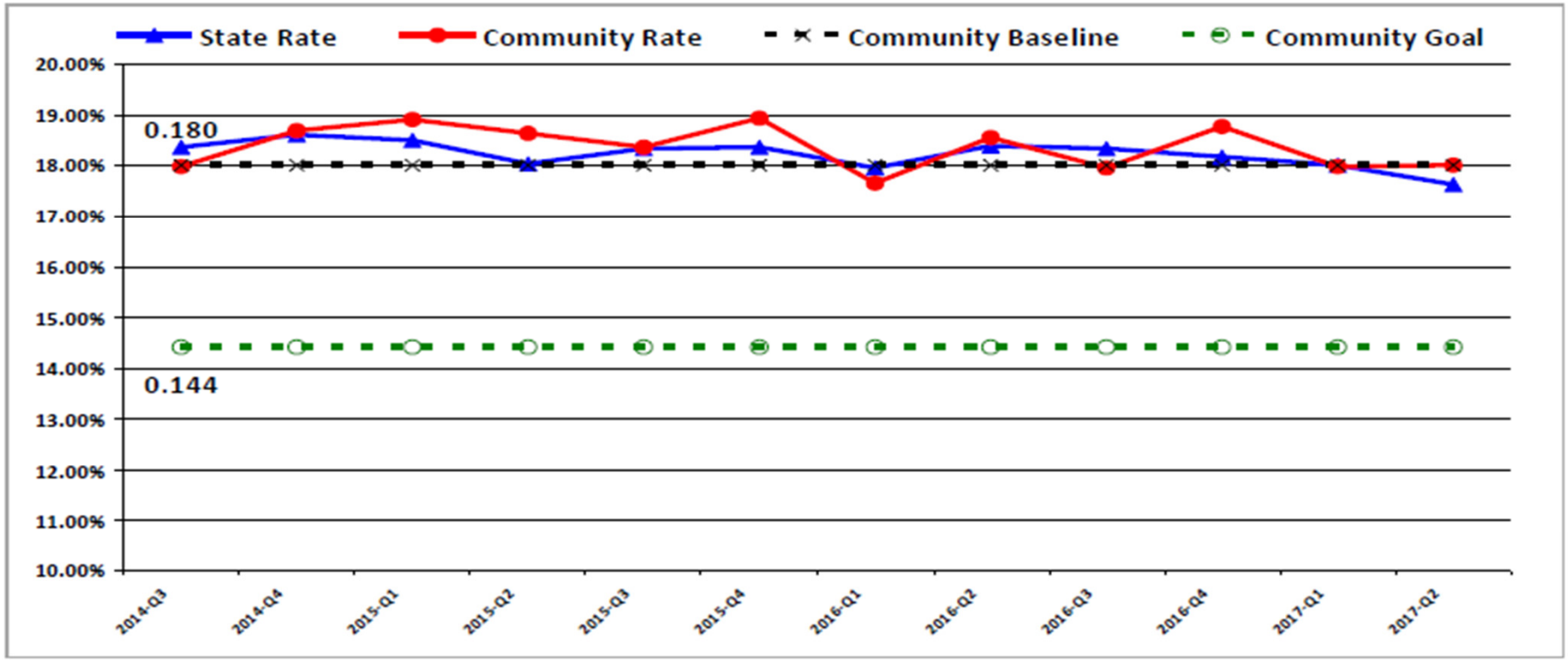
30 Day All Cause Readmission Rate (Goal Target Date: July 31, 2019)



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Readmissions in 30 Days Monthly

Community: Knoxville

July 2014 - June 2017

Hospital Inpatient Claims Medicare Population

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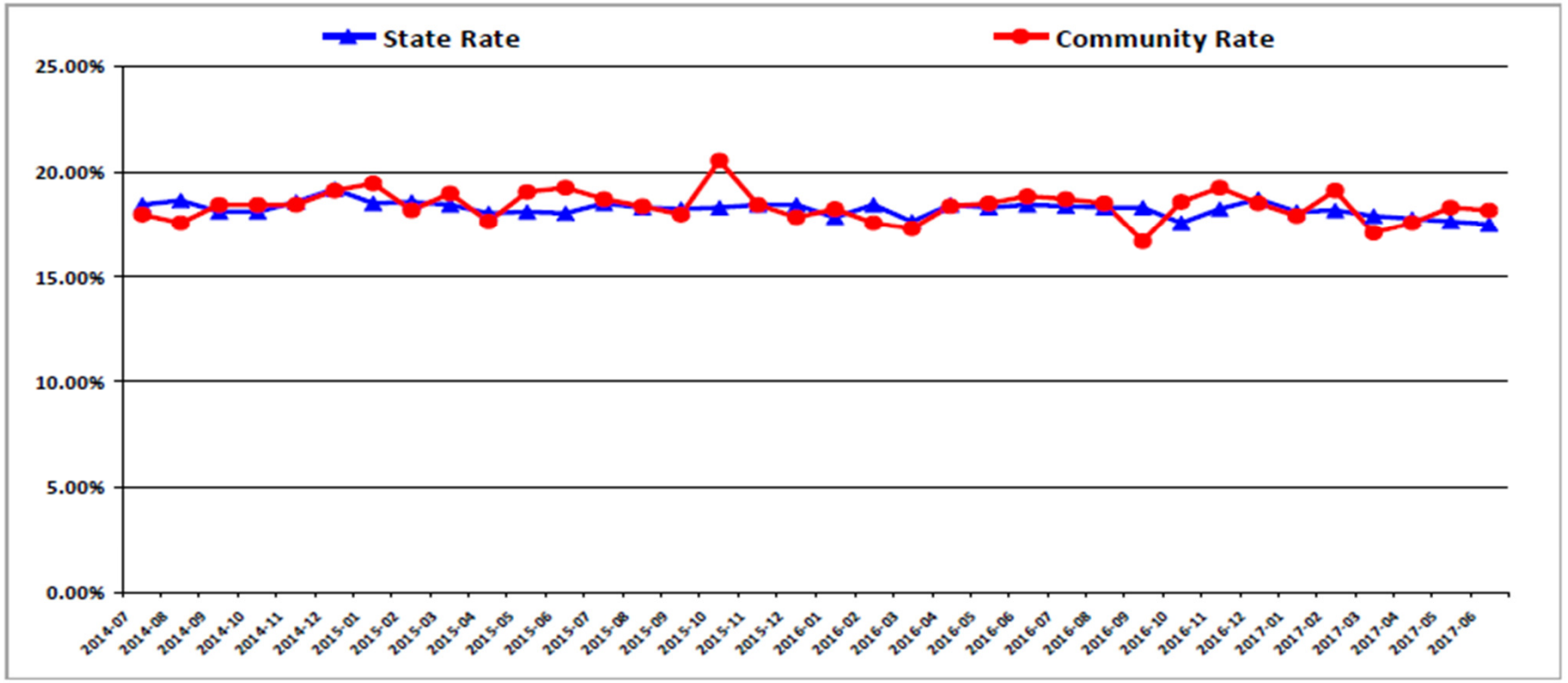
30 Day All Cause Readmission Rate



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Readmissions in 3 Days of D/C

Community: Knoxville

July 2014 - June 2017

Hospital Inpatient Claims Medicare Population

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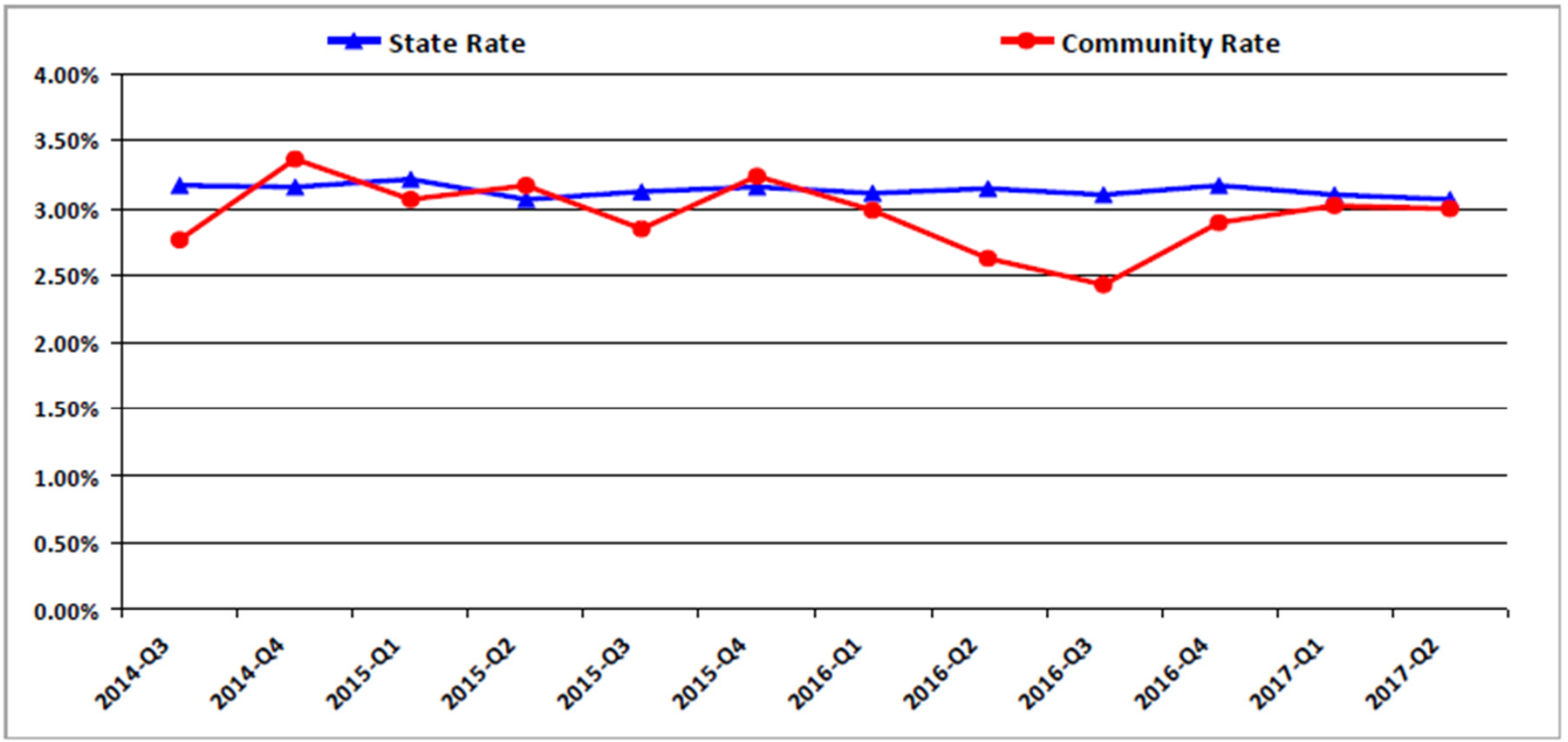
3 Day All Cause Readmission Rate



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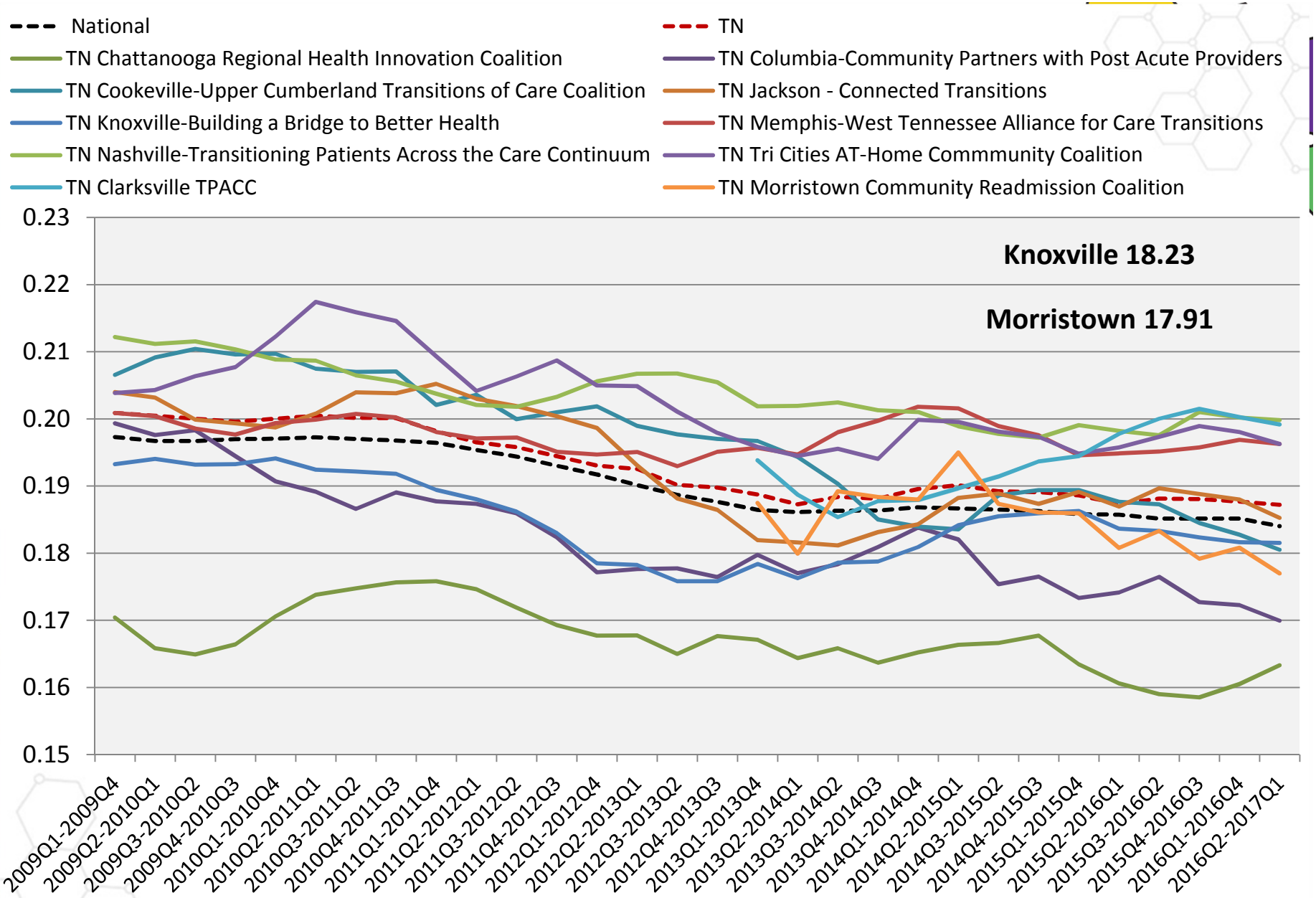

Hospital Medicare 30 Day Re-Admissions Rate

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Leading diagnosis for readmissions

Sepsis: https://www.youtube.com/watch?v=7HprgjCkfsE&t=2s

Community: Knoxville

2016Q3-2017Q2

Hospital Inpatient Claims Medicare Population

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Top 10: DRG_CODE

DRG Code

		Community			State			%
		Admits	30 Day ReAdmits	%	Admits	30 Day ReAdmits	%	Chang
1	871: SEPTICEMIA OR SEVERE SEPSIS W/O MV 96+ HOURS W MCC	1714	404	23.6%	12942	2672	20.6%	2.9
2	291: HEART FAILURE & SHOCK W MCC	972	288	29.6%	7847	2071	26.4%	3.2
3	190: CHRONIC OBSTRUCTIVE PULMONARY DISEASE W MCC	1179	272	23.1%	6830	1458	21.3%	1.7
4	885: PSYCHOSES	975	264	27.1%	9516	2453	25.8%	1.3

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Morristown: A Data Driven Approach…

Demonstrating a collective effort in reducing unnecessary hospital readmissions

- HealthStar Physicians, P.C.
- Transitions of Care (TOC) program using TCM (Transitional Care Management) codes for improved coordination and quality of care)

- CPT Code 99495 – Transitional care management services with moderate medical decision complexity (face-to-face visit within 14 days of discharge)
- CPT Code 99496 – Transitional care management services with high medical decision complexity (face-to-face visit within 7 days of discharge)

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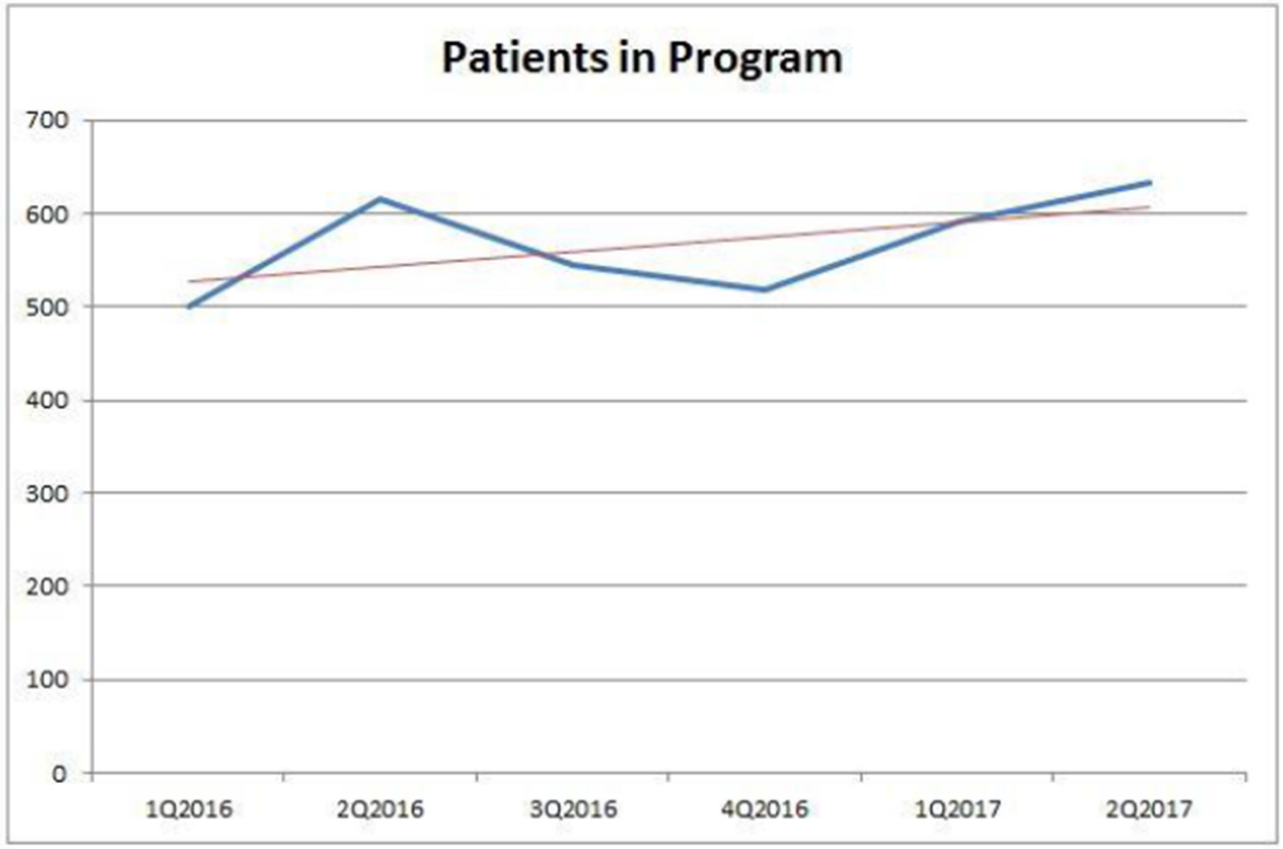
Outcome: increased recruitment of patients into the program



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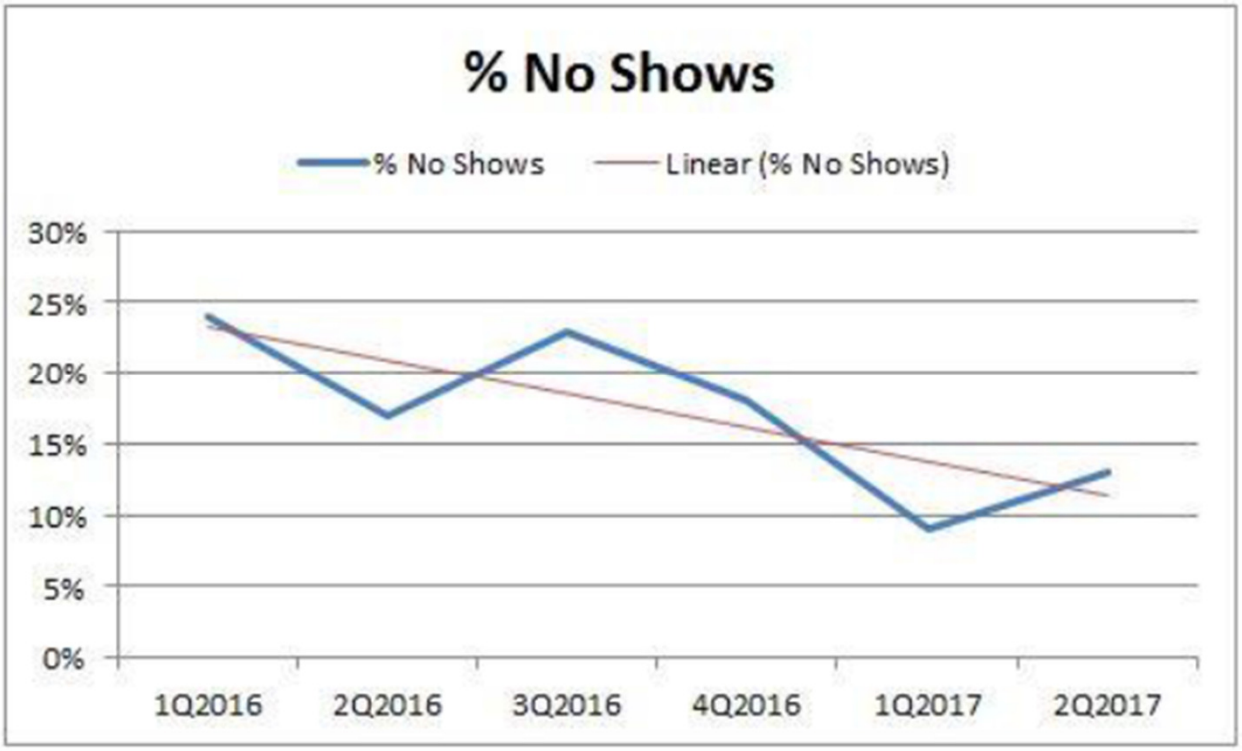
Outcome: reduction in ‘no shows’



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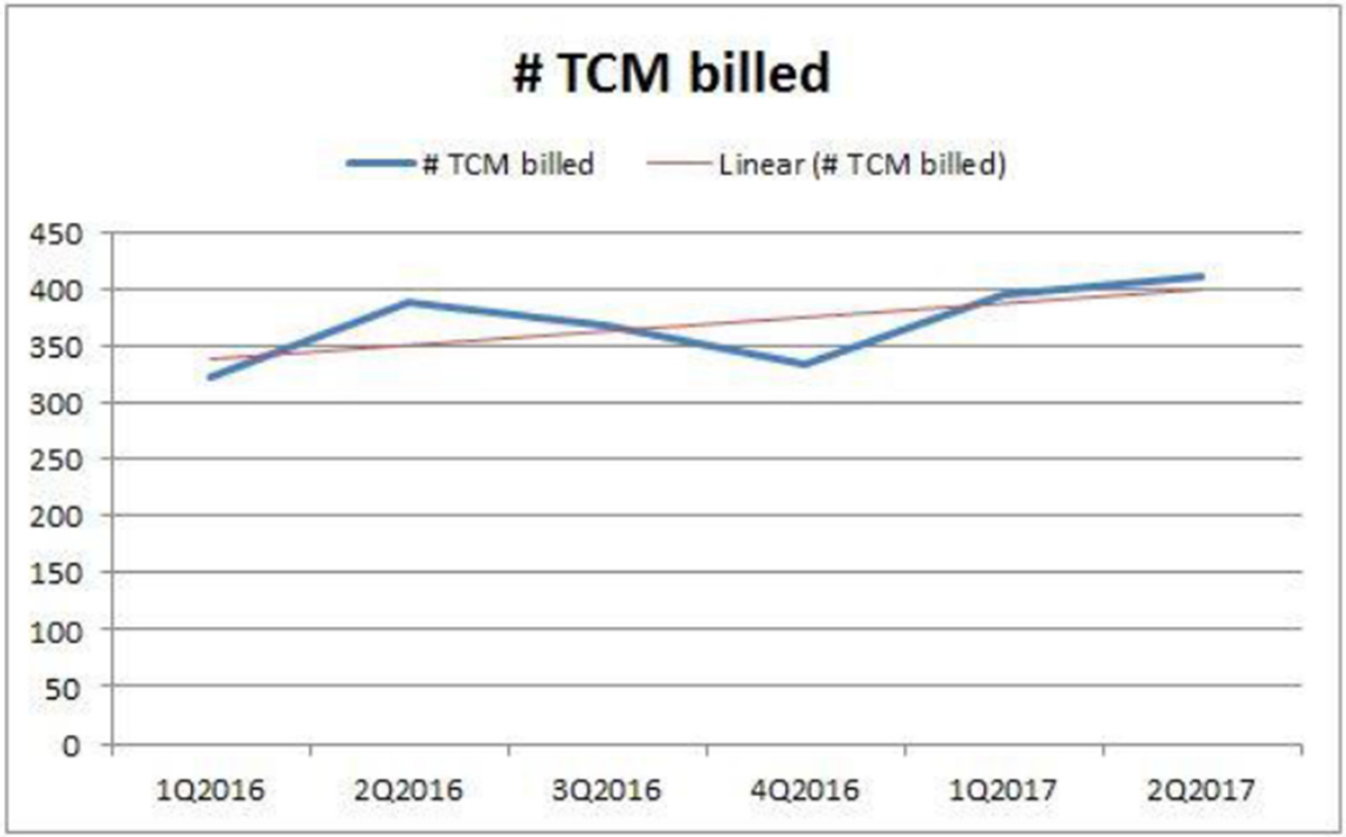
Outcome: Increased utilization of TCM codes



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Bonus: Revenue generating approach

- Increased utilization of TCM codes demonstrating greater coordination and quality of care provided and translating to revenue stream for physician practice.
  - Revenue generated in 2016 $298,565.00
  - Revenue generated in 2017YTD $146,314.00

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Thank **You** for your contribution and commitment to the mission!

Presented October 26th , 2017

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