

Community Data Update Knoxville Community Readmissions Coalition July 27th, 2017 Corley Roberts, MHA, CPHQ, ACSM EP-C, EIM Quality Improvement Advisor, Qsource/atom Alliance croberts@qsource.org

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QIN-QIO: atom Alliance

Multi-state alliance for powerful change composed of three nonprofit, healthcare quality improvement consulting companies.





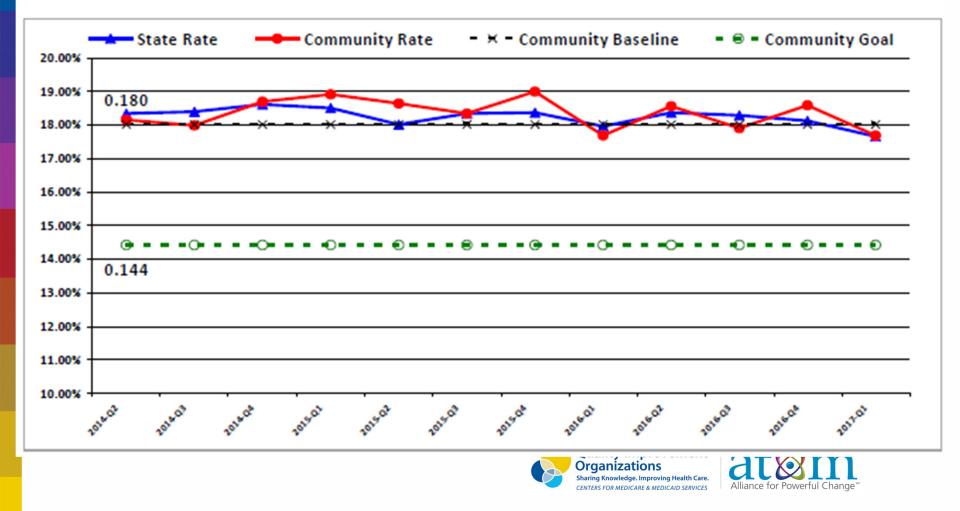




better care Community: Knoxville April 2014 - March 2017 Hospital Inpatient Claims Medicare Population



30 Day All Cause Readmission Rate (Goal Target Date: July 31, 2019)



Morristown – Satellite Community better Community: Morristown **Quality Improvement** April 2014 - March 2017 Organizations Hospital Inpatient Claims Medicare Population Sharing Knowledge. Improving Health Care. CENTERS FOR MEDICARE & WEDICARD SERVICES 30 Day All Cause Readmission Rate (Goal Target Date: July 31, 2019) E Section Community Goal ---- Community Rate - × - Community Baseline State Rate 22.00% 20.00% 0.189 18.00% 16.00% 0.15114.00% 12.00% 10.00% 2014-03 TOILOT 2014.04 pisal Tolsof 1015-03 101504 2016-01 1016-02 Tolegy 2016-08 2017-01

Qsource rolling out State Plans for Communities

Sepsis

- Education and awareness
- Community specific data
- Action plans

🔯 Opioid

- Statewide opioid campaign
- Community specific HRM (high risk medication) data
- Action plans





Sepsis Driving Readmissions

- Sepsis is the leading cause of death in U.S. hospitals and the disease with the highest rate of readmission to a hospital within 30 days. (Agency for Health and Research Quality, U.S. Department of Health and Human Services)
- The vast majority of sepsis cases (as many as 92%) originate in the community, prior to hospitalization. (*Journal of American Medical Association*)
- Mortality from sepsis increases 8% every hour that treatment is delayed.
- As many as 80% of sepsis deaths could be prevented with rapid diagnosis and treatment.
 (National Center for Biotechnology Information, National Institutes of Health)







26% of severe sepsis survivors readmitted within 30 days
48% readmitted within 180 days
Average cost of readmission ~ \$25,000
Most common reason for readmission was sepsis (22%)





Sepsis leading diagnosis for readmissions

Community: Knoxville

2016Q2-2017Q1

Hospital Inpatient Claims Medicare Population





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Top 10: DRG_CODE

DRG Code

	Community			State			%
	Admits	30 Day ReAdmits	%	Admits	30 Day ReAdmits	%	Change
871: SEPTICEMIA OR SEVERE SEPSIS W/O MV 96+ HOURS W MCC	1729	403	23.3%	12764	2633	20.6%	2.7
291: HEART FAILURE & SHOCK W MCC	917	262	28.6%	7084	1859	26.2%	2.
885: PSYCHOSES	948	257	27.1%	9517	2405	25.3%	1.
190: CHRONIC OBSTRUCTIVE PULMONARY DISEASE W MCC	995	219	22.0%	6042	1269	21.0%	1
189: PULMONARY EDEMA & RESPIRATORY FAILURE	597	159	26.6%	4103	1009	24.6%	2
193: SIMPLE PNEUMONIA & PLEURISY W MCC	756	124	16.4%	4108	779	19.0%	-2
292: HEART FAILURE & SHOCK W CC	439	122	27.8%	3739	902	24.1%	3
582: RENAL FAILURE W MCC	423	103	24.3%	3400	825	24.3%	0
640: MISC DISORDERS OF NUTRITION, METABOLISM, FLUIDS/ELECTROLYTES W MCC	296	100	33.8%	1740	476	27.4%	6
392: ESOPHAGITIS, GASTROENT & MISC DIGEST DISORDERS W/O MCC	560	97	17.3%	4406	755	17.1%	0
Claims	7660	1846	24.1%	56903	12912	22.7%	1

Sharing Knowledge. Improving Health Care. CENTERS FOR MEDICARE & MEDICAID SERVICES Alliance for Powerful Change[™]

Sepsis leading diagnosis for readmissions

Community: Knoxville

2016Q2-2017Q1 Hospital Inpatient Claims Medicare Population





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Index Admission Principal Diagnosis Code

A419: SEPSIS, UNSPECIFIED ORGANISM

HSE_CLM_STUS_CD

The code used to identify the status of the patient as of discharge

	Community			State			%
	Admits	30 Day ReAdmits	%	Admits	30 Day ReAdmits	%	Change
01: Discharged to home/self care (routine charge).	855	154	18.0%	5505	904	16.4%	1.6%
02: Discharged/transferred to other short term general hospital for inpatient care.	4	2	50.0%	95	43	45.3%	4.7%
03: Discharged/transferred to skilled nursing facility (SNF) with Medicare certification in anticipation of covered skilled care	611	152	24.9%	4601	1141	24.8%	0.1%
04: Discharged/transferred to intermediate care facility (ICF).	36	6	16.7%	361	69	19.1%	-2.4%
05: Discharged/transferred to another type of institution for inpatient care (including distinct parts). NOTE: Effective 1/2005, psychiatric hospital or		0		2	0	0.0%	
06: Discharged/transferred to home care of organized home health service organization.	410	120	29.3%	3025	764	25.3%	4.0%





Call to Action

🛛 Qsource

- Created statewide strategic plan for sepsis provider awareness and education
- Rolling out in communities across state
- Working with stakeholders and partners to implement data driven approaches
- Attend and share resources for sepsis learning opportunities
- Provide communities specific sepsis data for readmissions and trending

Societation Cookeville Community

- Community data and overview
- Expert speaker for members
- Sepsis workgroup
- Holds national certification The Joint Commission Disease-Specific Care



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Call to Action

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Solution Nashville Community

- Community data and overview
- Expert speaker for members

Solumbia Community

- Community data and overview
- Expert speaker for members
- Hospital Chair of Community (Maury Regional) provides statewide education for providers.
- Holds national certification The Joint Commission Disease-Specific Care



Call to Action

Morristown Community

- Community data and overview
- Expert speaker TBD

Solution Knoxville Community

- Community data and overview
- Next step?

Jackson Community
Clarksville Community
Memphis Community
Tri Cities Community

Sepsis is the body's overwhelming and lifethreatening response to infection which can lead to tissue damage, organ failure, and death.

Risk of sepsis reduced by

- 1. preventing infections
- 2. practicing good hygiene
- 3. staying current with vaccinations

Majority of sepsis **originates in community.**







atom Alliance and Safety of HRMs

National Action Plan for Adverse Drug Event Prevention



http://health.gov/hcq/pdfs/ADE-Action-Plan-508c.pdf

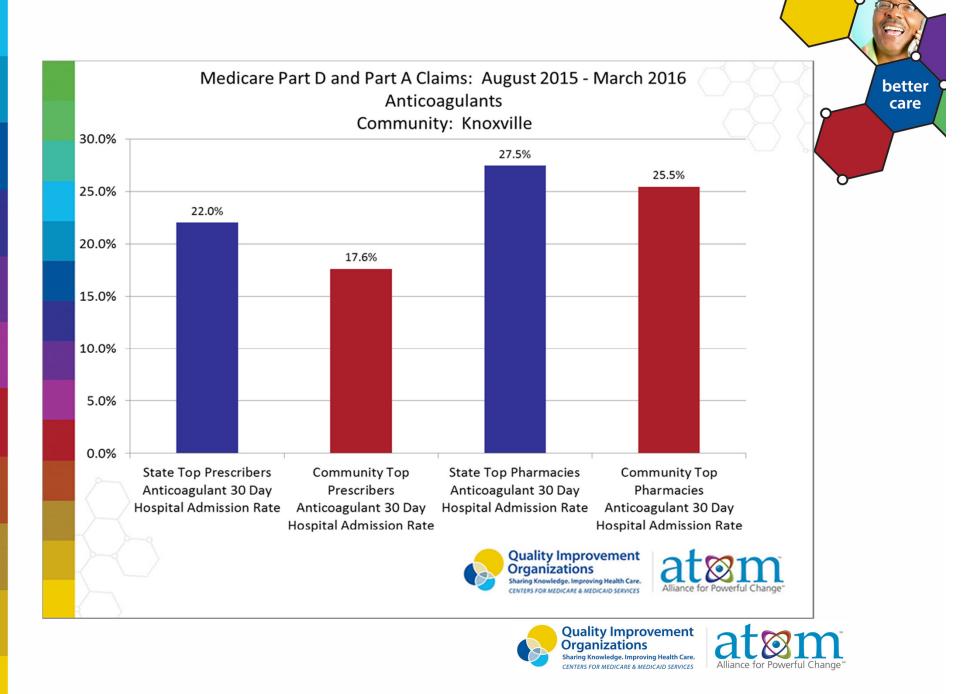
🔯 HRMs

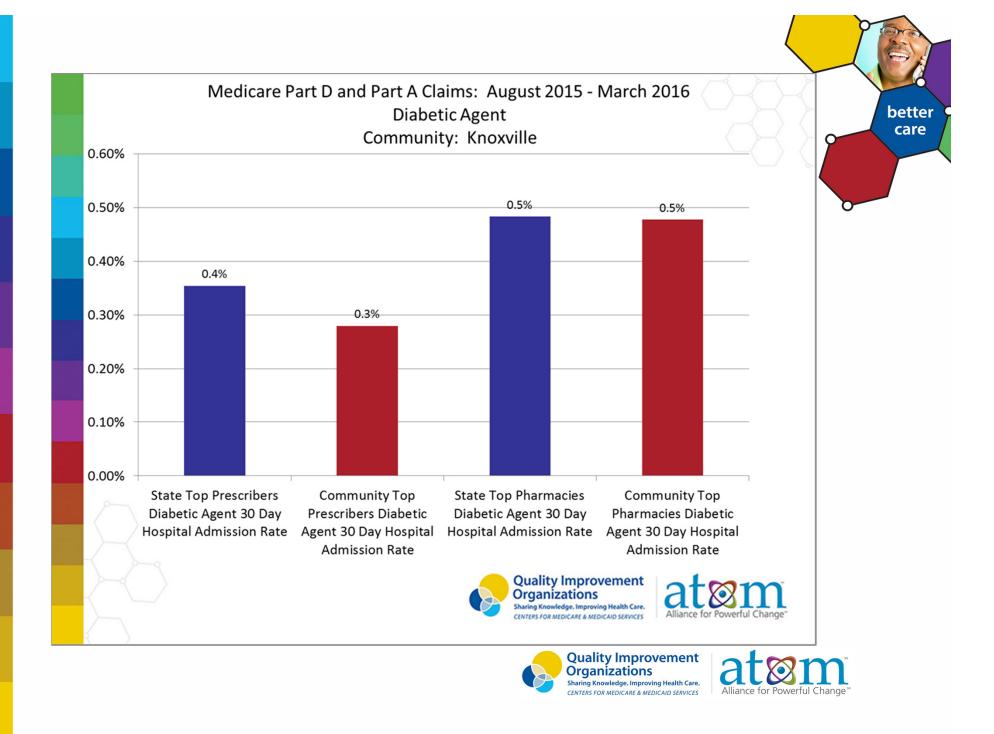
- Anticoagulants
- Diabetes agents
- Opioids

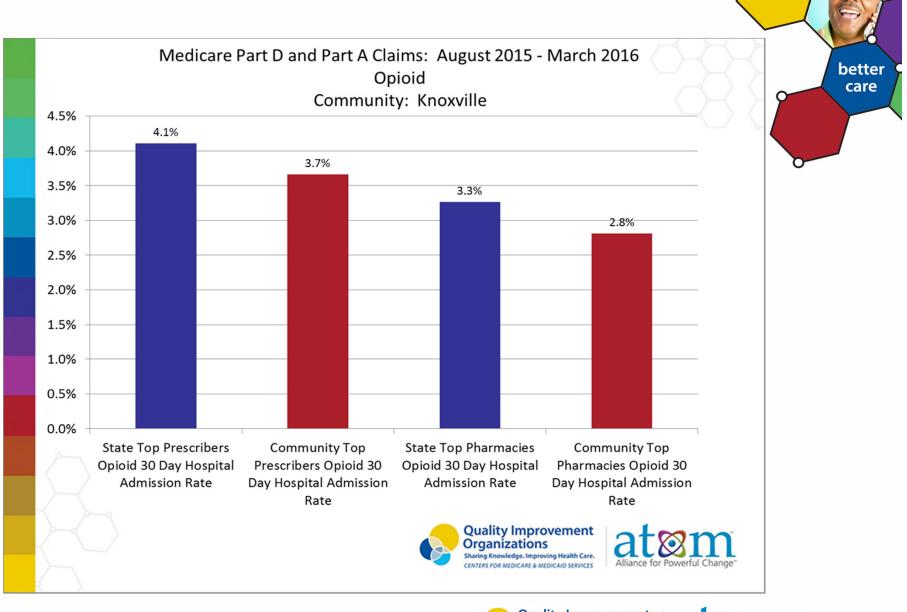




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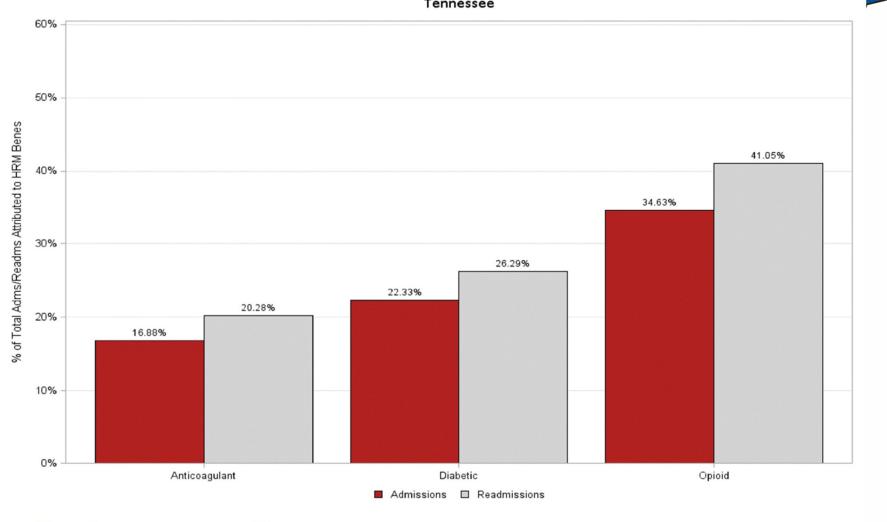






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Percent of All-Cause Admissions and Readmissions Attributed to HRM Beneficiaries

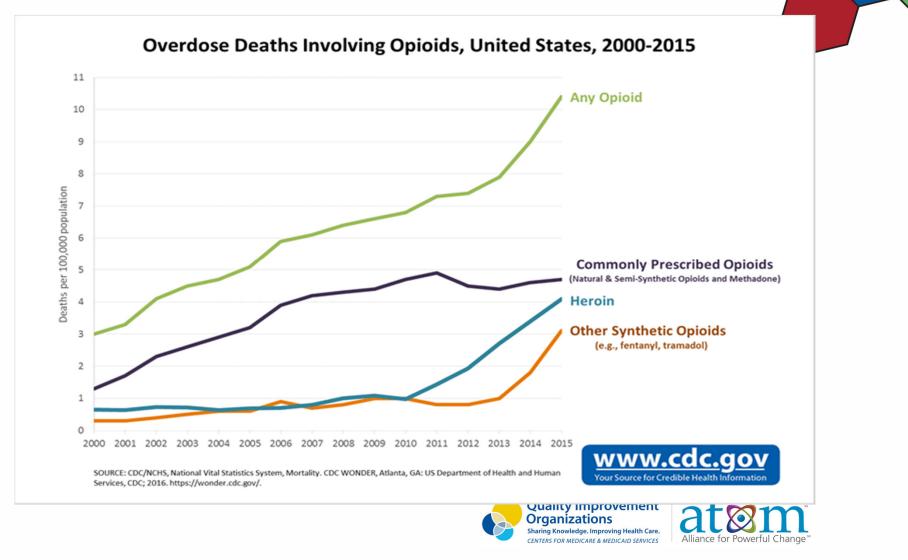
Oct 2015 - Sep 2016 Tennessee

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QIN NCC Quality Innovation Network National Coordinating Center This material was prepared by Telligen, the Quality Innovation Network National Coordinating Center, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. 11SOW-QINNCC-01415-04/25/17 etter

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Opioid Prescribing in 2015 three times higher than in 1999! 2016 CDC/NCHC Report



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What can be done?

- Educate healthcare providers and the public about pain management, addiction, and opioid overdose and provide guidance on safe and effective pain management.
- ☑ Increase access to overdose-reversing drugs, such as naloxone. <u>http://tpce.learningexpressce.com/</u>
- Solution Use state-based PDMPs which help identify patients at risk of addiction or overdose. Promote routine provider use.
- Track opioid-related trends and use data to better understand and respond to the epidemic.







Thank **You** for your contribution and commitment to the mission!

Presented July 27th, 2017



