UTMC Community Care Network

<u>Network Selection</u>:

· A rigorous application process was performed to evaluate provider organizations on a large number of metrics including Quality, Outcomes, Resources, Programs, Leadership, and Efficiency.

· In order to be included in the Community Care Network, provider organizations had to agree to Network terms and commit to being a good partner.

<u>Reasons to Select Network Provider:</u>

· Beyond showing quality care in the application process, those in the UTMC Community Care Network are also working closely with UTMC to care for our shared patients and to communicate often and openly.

· UTMC is collecting monthly data to monitor the quality of patient care at these CCN provider organizations. Our shared data consistently reveals CCN provider organizations exhibit improved care across the continuum. Indicators of quality care include reduction of acute care readmissions, fewer ED visits, and decreased patient length of stay in post-acute care setting.

<u>Network Collaboration</u>:

· Network provider organizations meet with UTMC staff on a monthly basis to discuss Network success, goal progress and innovative programs and initiatives.

· The innovative ideas and programs developed for the Network are available to those provider organizations that have been selected to be a part of the Network.

· The Network and interested provider organizations are reviewed to ensure that only the top quality providers continue to be a part of the Network.

<u>Choosing Outside of Network:</u>

· Network provider organizations have been selected based on their performance and quality; however, patients are welcome to choose any provider organization they want. UTMC fully recognizes and honors this Freedom of Choice regarding healthcare provider organizations within and outside of the CCN.